

## **RESOURCE KIT**

- Barracuda XDR
- Barracuda RMM Migration Service



Thanks for joining me for my keynote presentation at Global MSP Day 2024.

For details on viewing the recording of this session (when available), visit

https://www.tubblog.co.uk/events/global-msp-day-2024/

## **Further Reading**

- How do you move from being the "IT Guy" into a Trusted Business Advisor?
- Clever Ways Al is Being Leveraged to Empower Customer Experience
- 10 Handy Al Resources to Help Your MSP Clients Grow Their Businesses
- Understanding Deepfake Technology: Why It's A Risk To Your Business
- How to Help Your MSP Clients Stay Safe When Using Al Tools
- Why your MSP should eat its own dog food
- Mental Health Resources for MSP Business Owners
- How to end procrastination with the Pomodoro technique
- Professional Services Automation. Does my MSP need a PSA?
- A list of Professional Service Automation tools for MSPs
- A List of Powerful Remote Monitoring & Management (RMM) Tools for MSPs
- How to do effective MSP Marketing
- How to Choose an MSP NOC Provider
- 5 Big Tips for Running a More Productive IT Services Business

### **Services**

Done for you MSP Marketing - MSP Marketing Edge by Paul Green



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- Barracuda XDR
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- Outsourced MSP sales, marketing and digital services MSP Wingman

#### **Tools**

- Brain.fm Music to improve focus, meditation and sleep
- Headspace Meditation and Mindfulness Made Simple
- Geekbot Remote Team Check-Ins

#### **Books**

- A list of Recommended Books for MSPs
- Mastering the Rockefeller Habits Advice for increasing the value of your IT business
- Getting Things Done: The Art of Stress-free Productivity by David Allen
- Helpdesk Habits: Become a helpdesk superhero and make yourself indispensable by Mark Copeman.
- PSA profitability: The Ultimate guide to choosing, implementing and using a PSA tool for maximum profitability by Chris Timm
- Survive and Thrive: The MSP and ITSP Owners Guide to Surviving and Thriving in Uncertain Times by Nigel Moore
- Mistakes MSP's Make The Five Most Important Mistakes IT Managed Service
  Providers Make Which Cost Them Time and Money by Richard Tubb
- The IT Business Owner's Survival Guide: How to save time, avoid stress and build a successful IT business by Richard Tubb

## **Podcasts**

- Mental Health for MSP Owners
- Struggle: The Surprising Truth, Beauty and Opportunity Hidden in Life
- How to Create a Profitable MSP
- How to Grow an MSP With Partner to Partner Collaboration
- How To Outsource Your MSPs NOC, SOC and Helpdesk
- Leveraging LinkedIn for MSPs



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## **Communities**

- The Tech Tribe
- Tech Tribe Local Meetups For Tech Tribers and non-Tribers
- CompTIA UK Channel Community
- Smarter MSP Helping MSPs Build Better Businesses
- Tubblog The Hub for MSPs
- A list of User Groups for UK Managed Service Providers

## **Action Points**

- Subscribe to TubbTalk The Podcast for Managed Service Providers
- Every week, I send out a short email to thousands of IT business owners, Managed Service Providers (MSPs) and IT professionals. Sign up here!
- Email me richard@tubblog.co.uk
- Connect with me on LinkedIn